

Behavioral Health Service Locator Tool



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Service Locator Tool

What is it? An online tool for providers and the public to connect to behavioral health services:

- ✓ search for real time availability
- ✓ digital referrals
- ✓ reduce processing time
- ✓ connect individuals with the care they need
- ✓ track real-time utilization and referral patterns

When will it be available to providers? Providers are onboarding and using the provider-to-provider part of the platform (OpenBeds®)

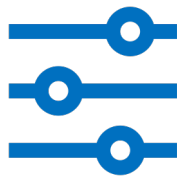
When will it be available to the public? Spring 2023

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Service Locator Tool Goals

Goal 1:

Improved quality of referrals based on appropriate levels of care determination.



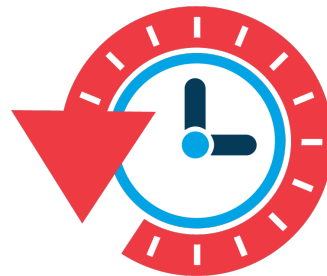
“Best Fit”

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Service Locator Tool Goals

Goal 2:

Improved timeliness of behavioral health referrals from clinical settings and community services.



“Real time availability”

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Service Locator Tool Goals

Goal 3:

Enhance linkage to care for those with Opioid Use Disorder (OUD) and reduce overdose.



“Access treatment”

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Service Locator Tool Goals

Goal 4:

Identify gaps in care that may be effectively addressed by the Department of Health and Human Services.



“Local”

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Treatment Connection™
A BAMBOO HEALTH SOLUTION

Helping individuals with mental health and SUD find trusted treatment









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Treatment Connection®

OpenBeds/Treatment Connection Footprint

| | |
|---|--|
|  <p>Alaska. Statewide OpenBeds launched in 2019 for mental health and SUD services.</p> |  <p>Missouri. OpenBeds digital health access and referral network developed and implemented state-wide.</p> |
|  <p>Delaware. Statewide OpenBeds launched in 2017 for mental health and SUD services, along with integration with the state's regional crisis lines.</p> |  <p>New Mexico. OpenBeds digital health access and referral network developed and implemented state-wide.</p> |
|  <p>Maine. Statewide OpenBeds launch for mental health and SUD services pending in 2021, along with integration with the state's statewide crisis system.</p> |  <p>Ohio. In collaboration with the National Alliance on Mental Illness (NAMI) OpenBeds's Treatment Connection public facing system was implemented.</p> |
|  <p>Nevada. Statewide OpenBeds launched in 2020 for mental health and SUD services.</p> |  <p>Washington. OpenBeds crisis implementation coming soon (with Beacon Health Options).</p> |



The Addiction Needs Treatment Assessment is available nationwide to anyone nationwide. Developed in partnership with the American Society of Addiction Medicine (ASAM), the 13-question assessment helps individuals identify a starting point when searching for treatment.


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A BAMBOO HEALTH SOLUTION

Are you Seeking Substance Use or Mental Health Treatment?

Find help now with our state-vetted
treatment providers. All searches are
confidential.

Zip Code *

Distance

Select Value ▾

Substances

Select One or More Values ▾

Treatment Type

One or More Values ▾ ?

Search

☰ What level of substance use treatment do I need?

📄 Educational Resources

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Treatment Connection®

The Service Locator Tool hosted on Bamboo Health's TreatmentConnection.com will:

- Increase treatment access and engagement
- Help DHHS identify gaps in care
- Improve communication between providers, treatment agencies, and the community

Note: All treatment providers are vetted by DHHS.

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Treatment Connection®

Anonymously search for nearby providers.

- Ability to search by zip code, distance, substance, and treatment type
- Provides contact information for providers
 - View treatment facility availability
- Connections to services via email
 - Submit confidential online referral inquiries.

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Treatment Connection® public support resources

Individuals seeking treatment can access:

- Addiction treatment needs assessment tool
 - Toll-free support line to assist members
- Educational resources
 - Understanding levels of care
 - Addressing stigma
 - Support for families
 - Warning signs of mental health crisis

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Treatment Connection® next steps

Behavioral health/Community care providers:

- Onboard your agencies and services to list services, receive inquiries, and connect to other providers

Case managers/Emergency department staff/Care coordinators/Social service agencies:

- Onboard as referring providers

Consumers:

- Look for public announcement of public launch of platform

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Questions?

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